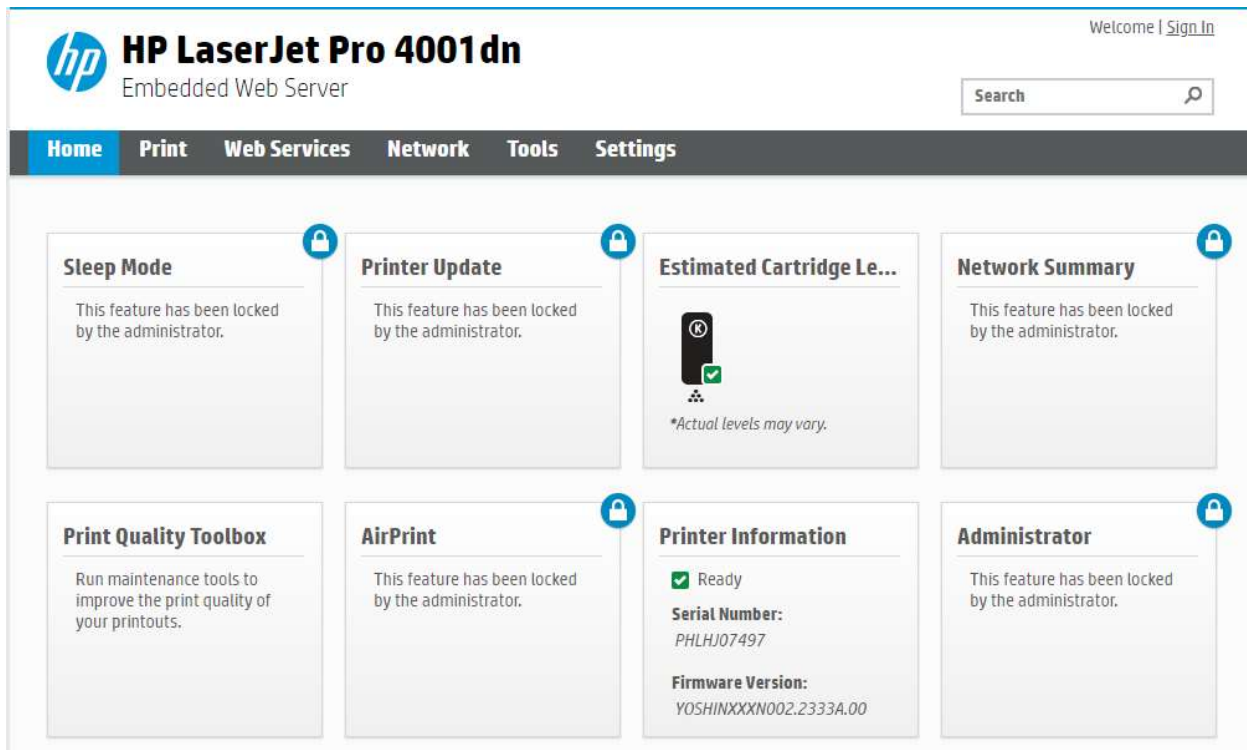


# Step-by-Step Instructions for Turning Off Automatic Firmware Updates

Affected models:

- HP LaserJet Pro 4001DN, 4001DNE, 4001DW, 4001DWE, 4001N, 4001NE
- HP LaserJet Pro MFP 4101FDN, 4101FDNE, 4101FDW, 4101FDWE
- Confirm your printers IP address
  - This can be found on the printer configuration page
    - You can print the configuration by the following menu options: OK > Setup > Reports > Print configuration page
  - On the configuration page, the IP address will be #8 under product settings.
    - Should be in a “https://XX.X.X.XX” format
- Enter your IP address into your web browser
  - That will bring you to the below page



- Select “Printer Update”
- Input the pin number from inside the machine door

## Log In with PIN


Find the label\* located inside the cartridge access area of the printer and enter the PIN below.

\*Sample printer label

HP Printer Name

P/N : #####  
S/N : #####

PIN : #####

  
hpsmart.com

Submit

Cancel

[Print report to get the PIN](#)

- Select “Submit”
- Click on “Tools” on the toolbar
  - If the “Do not check for updates” is not selected (see screenshot below) then select and click “Apply”

Home Print Web Services Network **Tools** Settings

TOOLS

+ Product Information

+ Reports

+ Utilities

+ Backup and Restore

+ Printer Restart

- Printer Updates

Firmware Updates

Printer Updates

Firmware Updates

Firmware Version

Firmware Version	MOGAMIXXXN002.2208A.00
Built Date	2022-02-16

The printer can download and install printer updates from the Internet. By downloading and installing printer updates, you agree to the HP Connected Terms of Use. For more information, visit [HP Connected](#).

Check for Printer Updates

HP releases printer updates to enhance the printer's features and performance. Update your printer to make sure that you have the latest firmware installed.

To check for any available updates, click Check Now.

Check Now

Printer Update Options

The printer can automatically check for updates from the Internet. If available, the printer can either install updates automatically or display an alert on the printer's control panel, giving you the option to accept or decline the updates.

Firmware updates can improve, enhance, or extend your printer's functionality and features, protect against security threats, and serve other purposes. HP recommends enabling automatic firmware updates.

Please note that this printer uses dynamic security measures to block cartridges using a non-HP chip, and periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. The printer is intended to work only with new or reused cartridges that have a new or reused HP chip. For more information, go to [www.hp.com/learn/ds](#)

☐ Install updates automatically (recommended)

☐ Alert me when updates are available

☒ Do not check for updates

Apply Cancel