






Step-by-step instructions for turning off automatic firmware updates

Affected Printer Models:

- HP Color LaserJet Pro M255DW (W2110A/X-W2113A/X)
- HP Color LaserJet Pro MFP M283FDW (W2110A/X-W2113A/X)

Printers with a 2-line display:

- Use the right arrow  to scroll to "Service" and then select "OK"
- Use the right arrow  to scroll to "LaserJet Update" and then select "OK"
- Use the right arrow  to scroll to "Manage Updates" and then select "OK"
- Use the right arrow  to scroll to "Check Automatically" and then select "OK"
- Use the right arrow  to scroll to "Off" and then select "OK"
- Press return arrow button multiple times to return to Home screen

Printers with a touch screen control panel:

- From the Home screen on the printer control panel, scroll to and select "Setup"
- Scroll to and select the "Service" menu
- Scroll to and select "LaserJet Update"
Press Next to bypass the message.
- Select "Manage Updates"
- Select "Check Automatically"
- Select "Off"
- Press Home symbol to return to Home screen